



World Class Projects Infrastructure Project Excellence

Just when is an infrastructure project an excellent project? How do we define excellence? Is it only about clear **objectives**, the quality of **leadership**, the **project team**, the **resources** and clearly defined **processes**? Happy **customers**, **team members** and **suppliers**? And **project results** such as finishing on time, within budget and scope? If you manage these areas is your project a guaranteed success? Or is this view outdated and are there other (combinations of) themes that have become more important in defining excellence in our projects?! Join us on **Tuesday, 30th September from 10:45 – 12:30 (Diamond Room 1)** for 1,5 hours of practical and interactive project discussions on best practices in infrastructure projects and what's defining excellence.

In this session, several project presentations will build up towards a panel discussion between speakers and attendees during which we invite you to help us determine how to better define an excellent infrastructure project. To determine if and to what extent an infrastructure project is different to any other, say energy project? To improve the way excellence is measured in infrastructure projects and to improve the IPMA Project Excellence Model. Possible themes for discussion will be: how important is sustainability? And safety? And any other themes you think relevant!

Several of the 2014 IPMA Project Excellence Award candidates will present their project challenges and secrets of success. Among them **Andrew Bell**, JNUP Project Director at Thales Rail Signalling Solutions. JNUP is the (London Underground) Jubilee and Northern Line signalling upgrade project in the UK that has been nominated as finalist in the "Mega-sized" project category of the 2014 IPMA Project Excellence Awards. The modernisation project resulted in improved capacity and customer experience through a one team approach to the project delivery.



Ali Emam, Managing Director of the Engineering and Development Organization of the city of Tehran, will present the mega-sized Niayesh Tunnel Project. This tunnel, with a total length of 10,2 km, was the second longest urban tunnel in the world at the time of construction, connects the east to the west of two very important highways and also has an internal route connecting the east to the south to alleviate congestion in the dense city centre of Tehran. Being constructed in a less than 2 years period, the project is the longest and most expensive tunnel project the country has ever undertaken. The project was nominated to the "Striving for Excellence" category in the 2014 IPMA Project Excellence Awards.

In addition **Pau Lian Staal**, NETLIPSE Project Director, will present the results of eight years of NETLIPSE. NETLIPSE (NETwork for the management and organisation of Large Infrastructure ProjectS in Europe) is a client based network defining best practices in managing large infrastructure projects in Europe. After researching 15 rail, road and waterways projects in 2008, the network has since focussed on communal challenges such as procurement, contracting and partnerships, stakeholder and knowledge management themes.



But we're also interested in your projects and your experiences! If you:

- Have an opinion on excellence in infrastructure projects.
- Would like to contribute to the discussion on project excellence.
- And/or would like to get acquainted with several 2014 Awards candidates

please join this World Class Project stream.

You don't need to register, just show up on time in Diamond Room 1. We look forward to meeting you on the 30th!

